

✔ **What is WellCall360?**

WellCall 360 is a bundle of non-insurance services in the 5 most used areas for care and wellbeing. You have 24/7/365 access to Telemedicine and Behavioral Health for \$0 per consult. WellCall360 also includes a Prescription Drug Discount Program, and savings on Dental and Vision services.

✔ **What is telemedicine?**

Telemedicine involves the use of a phone call or video to provide clinical services or prescriptions to you without an in-person visit.

✔ **Is there an out-of-pocket cost for telemedicine? Is there a maximum number of visits?**

WellCall360 provides unlimited telemedicine visits for you and your covered spouse or dependents at no out-of-pocket cost.

✔ **What are behavioral health consults?**

Behavioral health consults allow you to speak one-on-one with a qualified professional to cope with personal and family distress issues such as depression, stress, anxiety, addiction, abuse, loss, or trauma.

✔ **Is there an out-of-pocket cost for behavioral health consults?**

WellCall360 provides behavioral health consults at no out-of-pocket cost for you and your covered dependents.

✔ **What is the Prescription Drug Discount Program?**

A prescription savings card that offers instant savings at the register on both brand name and generic prescription medication.

✔ **How do I know I'm paying the lowest cost for prescriptions?**

WellCall360 helps you access the lowest cost for your prescription through our cutting edge mobile app. Simply search for the name of the prescription drug, and the app will show you the nearest pharmacies along with your out-of-pocket cost. From there, you can select the pharmacy with the lowest cost!

✔ **What is the Dental Savings Program?**

Our Dental Savings Program provides you with access to one of the country's largest dental network providers, Careington Dental, where members can receive savings between 20% to 60% on most dental services, such as routine exams, adult and child cleanings, and root canals.

✔ **How do I find a dental provider in the Careington Dental network?**

WellCall360 helps you find an in-network provider in your area through our mobile app. Simply click on "Dental Savings" and enter your zip code. From there, the app will show you dental providers in your area that will provide you with your significant savings!

✔ **What is the Vision Savings Pass?**

Vision Savings Pass is a discount vision program that offers access to private-practice VSP doctors and savings on eye care and eyewear.

✔ **What benefits do members receive as part of the VSP?**

Members of WellCall360 will receive access to discounts through a trusted, private-practice VSP doctor. Additionally, members can pay \$50 for an eye exam with the purchase of complete pair of prescription glasses and save up to 15% on contact lens exams.

✔ **How do I access the WellCall360 app?**

Simply go to your App Store, or Google Play, and search for “WellCall360” to download the free app to your mobile device.